

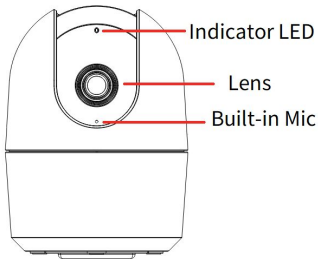


## Quick Start Guide

### Orb 2



## Know Your Orb 2



### LED Indicator Status:

**Flashing Green:** Pairing Enabled

**Flashing Red:** Wi-Fi disconnected

**Solid Green:** Booting Up/ Online

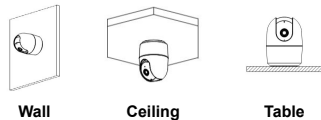
**Solid Red:** Undergoing Reset

## Package Contents

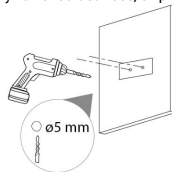


## Installation

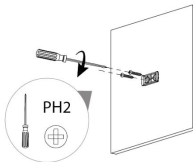
### Mounting Options



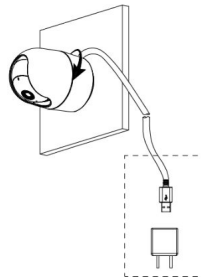
**Step 1** Mark the Mounting Holes. Use the included template to mark the screw holes and drill them. Install Wall Anchor if installing on stucco, brick, or concrete. For wood, drywall or soft surface, skip this step.



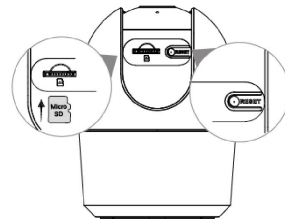
**Step 2** Install the Mounting Plate. Using a Phillips-head screwdriver and the included screws, install the plate as shown below (ceiling or wall mounted).



**Step 3** Install the Camera Body to the Mount. Twist the camera onto the Mounting Plate. Afterwards, connect the included power supply and (if not using WiFi), connect an ethernet cable. See below. Note that the Camera does not support PoE.



**Step 4** (Optional) Install the SD Card. Locate the SD card slot behind the camera body. The Reset button will be located there as well.

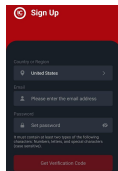


## Using IC View Pro

1 Power on the Orb 2 camera and download the **IC View Pro App** from Google Play or Apple App Store.



2 Open the App and register a new account, if you do not already have one.



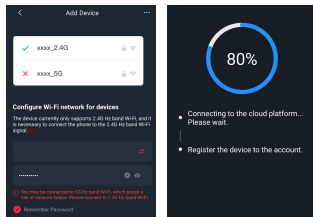
3 On the device page of the app, press the "+" icon on the upper right corner.

*Note:* You should see a flashing green light on the front of the camera, that indicates the bluetooth pairing is active (If not, press the reset button on the device).

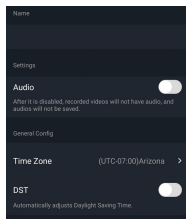
4 Select **"Scan QR Code"** and follow the instruction on screen to scan the QR code, then tap **"Next"** in the following screen. (If given the option to choose **Local** or **Account**, choose **Account** as this device cannot be added locally.)

5 Wait on the **Enter Network Config Mode** screen for the temporary pop up that confirms **The device successfully connected to Bluetooth**, then tap **"Next"**

6 Log in to the local Wi-Fi network. The device will chime when it successfully connects to the local network. It will then continue to register the device to account backend.



7 Set device Name, Audio preference, local Time Zone and Daylight Saving Time.

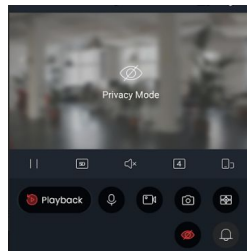


8 A notice prompting you to set your camera password will appear. Tap **Continue**, then set the camera password.

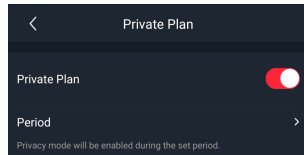
## Privacy Mode

The Orb 2 includes a convenient Privacy Mode that hides the camera lens and instantly stops live audio and video and recording, giving you complete control and peace of mind whenever you need privacy.

To quickly enable Privacy Mode, tap on the  icon on the IC View Pro App.



You can also go to **Device Details > Private Plan**. You can set up time periods when Privacy Mode will be enabled.



## Frequently Asked Questions

**Does the Orb 2 support 5GHz Wi-Fi?**

No. It works only with 2.4GHz Wi-Fi networks.

**Why isn't the video camera turning on?**

- Make sure the camera is using the supplied power supply and that it is connected properly.
- This camera does not support PoE power so it will need a power supply even if plugged into a PoE source.

**How do I reset the Orb 2?**

Locate the Reset button on the back of the lens body. While powered, press and hold the **RESET** button. Release it when you hear the audio prompt/chime. After a minute, a slow green light will show the camera is ready to set up.

**Why can't I connect to the camera's Wi-Fi?**

The Orb 2 does not have a built-in hotspot and instead uses bluetooth for initial pairing.

**Why is the camera offline?**

Check if the LED is solid green.

- If **yes**, check if your Wi-Fi router is online.
- If **no**, factory reset the camera and reconnect. Make sure the Wi-Fi signal is strong.

**Why can't I connect to the device hotspot?**

Make sure the IC View Pro app has Bluetooth, Location and Wi-Fi permissions.